

# Improvement Plan for SAFER Scores

## Royal Carrier LLC

### Objective:

To enhance driver safety, ensure adherence to regulations, and improve overall operational efficiency through comprehensive training, monitoring, and incentivization.

### 1. Comprehensive Driver Training Program

We provide an in-depth training program designed to equip all drivers with essential knowledge and skills for safe driving practices. Key components of the program include:

- **Safe Driving Practices:**  
Drivers are trained on defensive driving techniques, speed limits, road safety regulations, and accident avoidance strategies.
- **Adherence to Traffic Laws & Company Policies:**  
Training ensures drivers understand local, state, and federal traffic laws, as well as internal company policies regarding vehicle operations, safety protocols, and regulatory requirements.
- **Ongoing Skill Development:**  
Regularly updated training modules ensure that our drivers stay up-to-date with the latest safety guidelines, new technologies, and evolving traffic laws.

### 2. Driver Safety Incentive Program

To further promote a culture of safe driving, Royal Carrier LLC has implemented a structured Driver Safety Incentive Program. The program encourages drivers to demonstrate consistent safe driving behavior, with performance metrics including:

- Accident-Free Driving
- Speed Compliance
- Vehicle Maintenance & Care
- Regulatory Adherence

### 3. Monitoring & Feedback System

Real-time monitoring systems are integrated into each vehicle to track driving behavior and assess safety risks. Key components of this system include:

- **Telematics & Dash Cameras:** These devices track behaviors such as sudden braking, speeding, and erratic driving patterns.
- **Driver Feedback:** Timely feedback is provided to drivers to help them adjust their habits and improve performance. Constructive feedback sessions are scheduled based on data insights.

This approach ensures that safety improvements are consistently implemented, with drivers receiving ongoing support to enhance their skills.

#### 4. Enforcement of Disciplinary Measures

While proactive training and incentivization are key, we also uphold strict accountability standards. For serious or repeated safety violations, corrective actions are enforced, including:

- **Retraining:** For drivers with consistent behavioral or compliance issues.
- **Warnings:** Issued for less severe infractions to encourage improvement.
- **Termination:** For drivers who fail to comply with safety standards after multiple interventions.

Disciplinary measures ensure that high safety standards are maintained across the fleet.

#### 5. Use of Advanced Technology for Safety Monitoring

Royal Carrier LLC integrates cutting-edge technologies to enhance driver safety and operational efficiency:

- **Telematics:** Provides real-time monitoring of vehicle performance and driver behavior.
- **Dash Cameras:** Capture and record incidents, assisting in identifying causes and improving driver coaching.
- **GPS & Electronic Logging Devices (ELDs):** Monitor driving patterns, such as sudden braking and speeding, in real-time, enabling rapid intervention and ensuring compliance with Hours of Service (HOS) regulations.

These tools allow for immediate corrective actions and provide data-driven insights for continuous improvement.

#### 6. Regular Safety Meetings

To reinforce our commitment to safety, we hold regular safety meetings that focus on:

- **Incident Reviews:** Analysis of any safety-related incidents, including root cause identification and corrective measures.
- **Best Practices Sharing:** Discussion of successful safety strategies and practices across teams.
- **Driver Participation:** Drivers are encouraged to voice concerns, suggest improvements, and discuss any safety challenges they encounter.

These meetings ensure that safety is consistently reinforced as a core company value, and that drivers actively contribute to building a safer work environment.

## **7. Real-Time GPS & ELD Monitoring for Compliance**

We actively track all vehicles using GPS and ELD systems, which help us ensure compliance with regulatory standards and promote safe driving behavior. This system monitors:

- Speeding and other driving violations such as harsh braking.
- Hours of Service (HOS) compliance, ensuring drivers are adhering to rest and driving hour regulations.
- Proactive Monitoring: We can intervene promptly if violations are detected, ensuring safety and compliance at all times.

## **8. Driver Training on HOS (Hours of Service) Compliance**

A critical part of our training program is focused on HOS compliance, ensuring that all drivers understand and follow legal requirements related to driving hours, breaks, and rest periods.

### **Key aspects of our HOS training include:**

- Maximum Driving Hours: 11-hour daily limit.
- Required Rest Breaks: 30-minute rest breaks every 8 hours.
- Weekly Limits: 60/70 hours of driving in a 7/8-day period.

We emphasize accurate logbook entries and reinforce the importance of maintaining accurate records to ensure the safety and efficiency of our fleet.

## **9. Trip Planning Support for Dispatchers**

Our dispatchers are trained to allocate sufficient time for each trip, with an additional buffer of 8 hours to ensure HOS compliance. This approach ensures that:

- **Realistic Scheduling:** Routes are planned to allow for rest breaks, fuel stops, and other logistical considerations.
- **Reduced Risk of Violations:** By planning realistic schedules, dispatchers help prevent time-related HOS violations.

## 10. Weekly Logbook Audits

Our safety team conducts weekly audits of driver logbooks to ensure compliance and accuracy. Areas of focus during these audits include:

- **Missing Entries:** Checking for unlogged pre-trip inspections, co-driver names, or shipping information.
- **Incorrect Information:** Ensuring that all logbook details are complete and accurate.

This proactive oversight allows us to address compliance issues early, ensuring that drivers stay on track and receive any necessary coaching.

## 11. Text Message Reminders

To further support compliance, automated text message reminders are sent to drivers who may have forgotten to certify their logs or complete key details such as shipping document numbers. These reminders help to:

- Maintain Timely and Accurate Logs
- Reduce Risk of Violations
- Enhance Compliance Awareness

## 12. Rapid Response to Technical Issues

In the event of technical issues with ELDs or other tracking systems, our team immediately coordinates with the ELD provider to ensure that the issue is resolved quickly. This ensures that:

- Accurate Log keeping is maintained.
- No Disruptions occur in the compliance process.

This rapid response mechanism helps minimize downtime and ensures that our drivers can continue working without delay.

Royal Carrier LLC will achieve significant improvements in SAFER scores. This improvement plan focuses on reducing safety risks related to lane changes and mobile use while driving, ultimately enhancing driver performance, customer satisfaction, and regulatory compliance.